

ANNUAL REPORT

2019 - 2020

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MINISTRY OF SOCIAL DEVELOPMENT TE MANATÛ WHAKAHIATO ORA





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HE TĀNGATA, HE TĀNGATA, HE TĀNGATA





People in Birkdale Beach Haven, Feel Connected and Valued

"We Belong here | Nō konei ake tātou "

our mission

To create the space for the community to flourish through Celebrating Diversity | Connectedness | Navigation Lifelong learning | Building belonging

OUR VALUES

Showing up – if you do not show up nothing happens. Be there. Trust your presence can make a difference.

Speaking up – use your voice. Say what needs to be said. Ask the questions that need to be asked. Shape the agenda. Reframe issues to give new perspective.

Looking Up – Have a higher vision, bring values to the team. Know what you stand for. Elevate people to see the bigger picture of why your work is important

Teaming Up – Everything grows better with partners. Don't try to do it alone. Build a sense of 'Partnership'

Never giving up – Persist until done. Everything looks like a failure in the middle. It will take longer – keep going anyway. Be flexible in approach but not in your persistence

Lifting up others – share success, share credit and give back once you have success

CHAIRPERSONS REPORT

Chairperson's Report- 18th November 2020

He aha te mea nui o te ao. He tāngata, he tāngata, he tāngata. What is the most important thing in the world? It is people, it is people, it is people. Tēna koutou katoa,

It has been a pleasure to Chair the Birkdale Beach Haven Community Project Board over the past year and spend time both understanding our organisation better and establishing a valued relationship with our staff, volunteers and board members.

This year has presented many challenges with COVID-19 that have impacted on our community and our organisation making times uncertain for many. I acknowledge this uncertainty, and hope that our leadership and management over this period has been empathetic, considered and responsive.

COVID-19 forced the closure of our facilities according to public health guidelines that protected our community. This was severe for us all, highlighting the significant role of our community houses and facilities and the vulnerablity of our organisation should these facilities not be available for whatever reason.

However, the board continued to meet online and the team quickly adapted to increase online engagement with our communities.

A highlight of this was a series called 'Locals Live' designed to share common experiences and advice from influencers in our community via social media, as well as an online 'ANZAC Rememberance' ceremony with key leaders from the community involved. The reach to local people was extensive reaching thousands per episode.

As a board, we are pleased to have retained our staffing over this time and oversee that the financial position that the board has worked hard to acheive, has been retained.

We are particularly greatful to the support recieved this year from Auckland Council, Kaipātiki Local Board, Birkenhead Licensing Trust, COGS and OEC.

I also want to thank our staff Carla Van Walen, Rebecca Shrubshall, Annette Herrman and Emma Wingrove who are a formidable team that have got us through this year.

Together, along with our team of volunteers, I want to acknowledge the endless and in many cases, selfless work for our community. Thank you.

In recognition of a recent celebration, can I also take this opportunity once again to congratulate Carla who was awarded as this years 'Leader of Volunteer Engagement' award by Volunteer Auckland. This very competitive aware speaks to Carla's work, her committment and drive in the role that she plays in BBCP.

I want to thank members of the board for their committment to this years postive times, as well as the more challenging times. Particularly to Lisbeth Alley and Natalia Valentino who will not be seeking relection, but have been very valuable to the board over the past years. Thank you for your support.

As the board continues, there is more oportunity in front of us to serve our local people even better. That will require ongoing strategic direction from the board to enhance the work of our staff and ensure that Birkdale Beach Haven Community Project is sustainable and well positioned for years to come.

This includes but is by no way limited to:

- completing a self review with key stakeholders
- developing a medium- long term strategic and funding plan
- delivering a stregthened committment to Te Tiriti giving effect to Māori programming, Te reo Māori and Tikanga Māori
- enhancing online engagment with the community through improved technology

Thank you again for the honour of being chosen to be our Chair. I have learnt a lot over this time and I hope that I have been able to lead our organisation, staff and people in line with your expectations from a year ago and into the future.

Noho ora mai,

SHANAN HALBERT



CAPTION

PROJECT MANAGER - COMMUNITY ENCACEMENT - REPORT 2019/20

What an incredible year of highs and lows for all aspects of life, work and play!

All I can say is that I'm glad to be doing it with such a passionate, supportive and dedicated communtiy! So much Aroha has been shared throughout Beach Haven and Birkdale. Small acts of kindess fill locals with a great sense of belonging!

I am so thankful to everyone involved with BBCP. It really is a pleasure to be able to connect so many locals to their community and support them to have a sense of belonging.

A speical thanks to all staff and volunteers of the project for your hard work, dedication, encouragment and your ability to adapt to our ever changing enviroment!

I would also like to thank our Chairman – Shanan Halbert for his outstanding leadership in this role and the rest of the Board for their support throughout the year! .

VENUE USAGE

BEACH HAVEN HOUSEHours booked 11,767Number of visitors 10,710Our number of visitors is down from 2018/19 year by 338 people

BIRKDALE HOUSEHours booked 16,344Number of visitors 12,554Our number of visitors is down from 2018/19 year by 430 people.

This is due to the 4 week lock down and a considerable impact of decreasing visitors prior to lock down and people slowly returning to the house whist we were moving through the levels.



What an interesting year this has been! No sooner had we started the year than we had to stop for the Covid Lockdown. Although we had Zoom meetings to keep in touch, we were very happy to be back to our regular volunteering.

We are extremely fortunate to still have 25 regular volunteers giving their time for activities as varied as packing food boxes, acting as house hosts, gardening, tutors to special interest groups and do the thousand and one other jobs that crop up around the houses and in our community.

For some, volunteering has been a pathway to the workforce and although we said a sad au revoir to seven volunteers this year it is not goodbye as they still keep in contact.

We are very fortunate to live in a community with such a strong ethos of community service and we thank every one of our regular volunteers and those who have joined us during the year for 'one-off' activities.

CATHERINE HARRIS

VOLUNTEER - VOLUNTEER COORDINATOR

KIDS AT #134

An affordable, fun and unique holiday programme for all in the community to enjoy, offering supportive employment to our local rangatahi. We pride ourselves on our ability to offer the kids the opportunity to lead their play and our team supports their ideas and allows them to flourish. Emma continues to do an outstanding job as Lead Supervisor and is taking the programme from strength to strength.





Thanks to Sally, Sudipta, Sam and Santosh for their time volunteering for Community Eats. This programme is 100% volunteer run with all food donated through Kiwi Harvest and community donations. So many valuable connections are made through people collecting food boxes on a weekly basis.

Community Eats operated as an essential service over level 4 lockdown 30 boxes per week were delivered to local Whanau. Due to the increase, we have had to diversify by using "give a little", supporting schools to run crazy hair days in exchange for a can and asking local businesses to hold onto boxes and accept donations.

community pantry

A place where people gift food and where people take food. It's a simple concept; GIVE | TAKE | RESPECT |BE KIND.



BEACH HAVEN PRIMARY – DONATIONS TO COMMUNITY EATS FROM THE CRAZY HAIR DAY

AUCKLAND COUNCIL AND KAIPATIKI LOCAL BOARD

We thank **Ann Hartley** for being the local board representative. Ann has offered us valuable support!

Jo Heaven – Auckland Council Community places advisor. It's a pleasure working with Jo; meeting on a monthly basis and creating a North Shore team within the community house managers.

FINANCIAL

We have worked hard this year to stay within our budgets and have been successful! A positive bottom line allows us to have a contingency fund to ensure a strong financial future. With great thanks to Leanne and Annette for their commitment, accuracy and support. Also thanks to Lisbeth in her role as Treasurer.

CRANTS

We are very thankful to the **Kaipatiki Local Board** for their ongoing support for Celebrating Communities and the Kapa Haka Festival. Each of these events are so important for connecting with our diverse communities.

Auckland Council - Me nga mihi for the ongoing operational funding. We are accountable for this funding and provide monthly statistical reports and quarterly operational reports as well as ensuring that we are compliant with health and safety.

Birkenhead Licensing Trust – The Trustees understand and see the importance of community and we thank their team for their ongoing support. This year we were able to purchase a vehicle for food deliveries and events. As well as operational funding which helps us a lot.

Thanks to COGS for operational funding

community development

One of BBCP's key roles in the community is to ensure people feel connected and valued. To ensure we are connected with the community, we continue to develop relationships with key stakeholders who, in turn, connect with us if they have clients in need.



COVID

The effects of COVID-19 Lockdown on the Birkdale Beach Haven Community Project have been significant – Mentally, physically and financially. Overnight all room hire and after hours bookings as well as donations stopped, luckily external funding from Auckland Council continued. We had a few months where we had negative room hire due to so many refunds.

The lockdown have meant that staff have had to diversify and have continued to connect partially with our vulnerable communities. This has been done through continuing our food bank as an essential service. Working with community members to distribute 105 care packages to our elderly community including local Kuia and Kaimatua. Bringing our community leaders together to offer #localslive a series of 8 x interviews lead by BBCP'S chairperson including a full Anzac Day ceremony.

When we returned to Level 2 it took a while for people to come back to the houses and when they did both houses became a local centre point for people to reconnect and we became busier than ever. We believe this was because we had strict health and safety guideline is that we operated at Level 2 and our community trusted that their wellbeing was at the forefront of what we were doing. We are feeling more connected after lockdown than ever before and continue to work with the community to create a great sense of belonging.

We know that the mental wellbeing of the community is important and we continue to offer support to those that need it. A free online meditation course was offered to all that wanted to help re frame the mind. We are currently developing a wellbeing course with a Counsellor/Coach to ensure our community has the tools to succeed with recovery and create further relationship in the community.

EVENTS

We have developed an events calendar to ensure we are providing high class, relevant and well attended events that conform with community needs and within our strategic vision.

CELEBRATING COMMUNITIES

In March each year, BBCP empowers and supports the community to come alive with events, classes and courses. This year we had 26 events planned, we held 15 events where numbers were lower than normal. Then level 4 lockdown happened and the rest of the month of celebrations was cancelled.



MATARIKI KAPA HAKA FESTIVAL - KAURI PARK

Postponed until November 2020

BIRKUALE SENSORY GARDEN

A place everyone is welcome to enjoy. We thank New Dawn partnership for their support in caring for the garden as well as our dedicated volunteer Kaede for all the hard work put in to keeping this magical garden looking amazing!

AUCKLAND NORTH NEW COMERS NETWORK



New Zealand Newcomers Network

Connecting People

With the arrival of the Coronavirus at the end of 2019, 2020 has been a difficult year for everyone, including our migrant communities. The disruption of the airline industry means that some temporary visa holders could not leave NZ to go home while others who were visiting their country of birth could not come back to their loved ones who had remained in NZ. The disruption has been massive and still is. In those circumstances, during lock downs, the Newcomers Network's role has shifted from being a social network organising group activities in order to create social cohesion to becoming a supporting entity to other ethnic organisations: sharing clean government information, making sure they were reaching our diverse communities. 2021 should see the increase of both roles.

MEET THE TEAM

CARLA VAN WALEN

Project Manager – Community Engagement



Community development is embedded in my soul! It is my privilege to lead such an amazing, forward focused, dynamic organisation which stays true to its core values. No day is ever the same and you never know what is around the corner. I love having the opportunity to support the growth of great people and give them the opportunity to flourish in a supported environment which suits their needs.

AMMETTE HERMAN Administration



Being able to help support a Community has never been so rewarding, whether the support is through House Hosting or as an Administrator, my role is so diverse and you get to meet so many interesting people every day, you never know who's going to walk through the door. I get to work alongside so many amazing Volunteers and staff members who have taught me so much and made me the person I am today.

REBECCA SHRUBSHALL Events, Programming and promotions



I am proud to be a part of the extraordinary team of staff and volunteers at BBCP. Growing up nearby and now living and working in Birkdale and Beach Haven, I have a strong sense of belonging to where I am, and the wonderful people here. It is truly a privilege, and I love being involved in extending manaakitanga to guests and regular visitors and helping to bring people together so that they have opportunities to have great experiences and hopefully come to regard this as their special place too.

EMMA WINCROVE

Lead Supervisor – Kidsat#134 Holiday programme



I have the pleasure of sharing the school holidays with a fantastic bunch of children from our community. Every day is an adventure when you spend it with children and they always keep me on my toes. I love spending this time with them and ensuring they have a safe and enriching time away from school.

BIRKDALE BEACH HAVEN COMMUNITY PROJECT BOARD

From left - Catherine Harris, Natalia Valentino, Yvette Sievers, Joan Lardner, Shanan Leilua and Moana Mutu. Top right Shanan Halbert. Bottom Right Lisbeth Alley



Scrabble Plunket B4 School Checks Matariki kids market Little Polyglots- Polish Clas-ses for kids Haven Ukulele & Guitar Group U3A Joanne's women's group Craft Group - Framework trust Val's Ukulele group Life quest group Burundian ASSN - youth group **Diabetes self-management** Band practice Diabetes clinic type 2 Family Meeting with mentor Barnardo's workshop Cookies and Con-nect Coffee group Body Corp - AGM Birkdale primary visit garden **Boomerang Bags** French Intermediate Shavla - women's circle Tie dye class Anya black - Massage Patchwork Global friends coffee group Zen tangle workshop ANNN - English Circle Guitars Baravi Koula Committee Meetings **Burundi ASSN**

Chiquimundo - Kids Spanish

Classes 60's up meetings Nikki - Essentially Bal-anced Sending love cards night Athulya Dance practice French Advanced Wise woman Circle AIA Insurance workshop Maori Wardens meeting **ELC Training Group** Louise Or bell - Counsel-ling Diabetes self-management - PHO Nest Pregnancy first aid courses AKLD council meet-ing Connect - ABEO - Monthly Team supervision Parenting - Whanau Marama -Chinese EMBER – Exercise for community members with Mental Health Yoga - Lauren Starting at 60 Meeting Sandal Presbyterian Church Community Cupper with Denise Danika -one on one yoga NZ Moral Learning group

Church of the Risen Lord JC Yin Yoga

Kidsat#134 Holiday Programme

Nikki - Essentially Balanced

Te Puna - Cooking classes

Crochet – BB Hookers

Volunteer meeting

Ear Nurse - Plunket

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Te Puna - Bird Watching Cherry - Yoga Haven Headheartand hands60+ social group Diabetes Nurse - Jo Simon Tenant - counselling Northcote Labour LEC Zero waste Kaipatiki meeting Plunket preschool playgroup Te Wananga o Aotearoa Classical Pilates with Kate Wedding Register Office Laurence - French Conversation Te Wananga o Aotearoa LVL 2 Pilates with Kate Saynor North Shore Community House Managers meeting Phil Walker - Councillor Fast Tamaki health care Refugees as survivors counselling Newcomers meeting **BBCP Board meeting** Community Eats - Food Bank Marie Private Counselling Leticia - massage Connect Recovery BH Group supervision Naval parents Play-group Newcomers Network meeting Marilyn - Health Psycho Wed Beginners Ukulele Oranga Tamariki Family Conferences Narcissist be gone – Woman's empowerment group Art Therapy

Bee keeping Phil Walker Saudeul Presbyterian church – Korean Kauri Kids meeting Qi Gong - ANNN Bridge group New Dawn Partnership – Gardening North Auckland local Migrant Kauri Kids Interviews Creative art class Legacy Waste Workshops French with Laurence Joy's Fri Art class Pamela line dancing NEST Antenatal Helena - Wellbeing workshop Cooking class spectrum health care Pastels Art Class Pottery Helena – Councillor **BBCP Staff Meeting** Peggy Squares NZ Police - Weekly Coffee with a cop DHB Retinal screening Art and Oils Baravi Koula - Fijian health checks **Tues Art Class** Kids mandala Art Osho meditation Eion Bryant - Kids painting workshop **Peggy Squares** Art - special abilities Auckland North New Comers Network Man up

BIRKDALE BEACH HAVEN COMMUNITY PROJECT INC

Statement of Financial Performance For the Year Ended 30 June 2020

	Note	2020	2019
Revenue		\$	\$
Providing Goods and Services	1	302,023	308,961
Donations, Fundraising and other similar revenue	1	1,484	3,656
Fee, subscriptions, and other revenue from members	1	-	-
Interest, Dividends, and other investment revenue	1	169	161
Total		303,677	312,778
6			
Expenses		171.100	170 550
Volunteer and employee related costs	2	174,136	179,552
Costs related to public fundraising	2	317	191
Costs related to providing goods or services	2	52,082	82,223
Other expenses	2	23,106	16,825
Total		249,961	278,791
Profit/(Deficit)		54,036	33,989

(BROWNES)

These Statements should be read in conjunction with Notes to the Performance Report and the Audit report attached.

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This Financial Reporting has been taken from the fully audited Financial Report of Birkdale Beach Haven Community Project Inc for the year ended 30 June 2020

It is not expected to provide as complete an understanding of the financial performance and

BIRKDALE BEACH HAVEN COMMUNITY PROJECT INC

Statement of Financial Position For the Year Ended 30 June 2020

	Note	2020	2019
		\$	\$
Assets		Ŧ	ŗ
Current Assets			
ASB Bank Accounts	3	233,111	215,245
Accounts Receivable	3	8,183	10,179
Prepayments	3	373	807
Total Current Assets		241,667	226,231
Non Current Assets			
Fixed Assets	4	52,939	17,805
TOTAL ASSESTS		294,606	244,036
Liabilities			
Current Liabilities			
Creditors and Accruals	5	8,074	12,267
Employee: Provision for Wages/Holiday Pay	6	14,593	11,578
Kids Holiday Programme in Advance	7	4,261	1,902
Grants not yet Utilised	8	45,994	55,836
GST	9	5,719	523
Total Liabilities		78,640	82,106
TOTAL ASSETS LESS TOTAL LIABILITIES (Net Assets)		215,966	161,930
Accumulated Funds	10	215,966	161,930

Chairman: AAA Date: 16/11/2020

Treasurer: Date:

BROWNE

These Statements should be read in conjunction with Notes to the Performance Report and the Audit report attached.

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financial position of Birkdale Beach Haven Community Project Inc as provided by the full Financial Report, but it gives a clear overview of the essential information and financial outcomes for the year. Copies of the fully audited Financial Report are available from Birkdale Beach Haven Community Project Incorporated.





Birkdale Community House

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Registered Office

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Kids at #134 134 Birkdale Road, Birkdale 09 483 9149 022 483 9149 kids134@birkdalebeachhaven.org.nz